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## 2 Autocratic leadership in social dilemmas: A threat to group stability

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### 7 Abstract

8 This paper investigated the impact of leadership style on the stability of small social dilemma groups. In two experiments, group  
9 members were more likely to exit their group and take their resources elsewhere if they were supervised by an autocratic style leader  
10 than by a democratic or laissez-faire style leader. The destabilizing influence of autocratic leadership is due to the procedural rather  
11 than distributive aspects of this leadership style: More members exited their group under an autocratic style leader, relative to a  
12 democratic style leader, regardless of whether or not they received favorable personal outcomes from the leader. Hence, autocratic  
13 leadership is not a stable long-term solution to the problem of public goods in groups.

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15

### 16 Introduction

17 The welfare of groups in society depends to a considerable extent on the quality of the goods generated  
18 collectively by group members. Although each member probably acknowledges the importance of goods that  
19 benefit everyone in the group, it can be difficult to maintain such goods at the highest levels, because every  
20 member in principle profits equally from their existence, regardless of whether they made a personal contribution.  
21 Hence, group members may be tempted to *free-ride* on the investments of others in the group. In the social  
22 psychological literature, such situations are generally referred to as social dilemmas, or more specifically,  
23 as *public good dilemmas* (Dawes, 1980; Messick & Brewer, 1983; Olson, 1965; Stroebe & Frey, 1982; Van  
24 Lange, Liebrand, Messick, & Wilke, 1992; Van Vugt, Snyder, Tyler, & Biel, 2000).

25 There are essentially two kinds of public good dilemmas (Komorita & Parks, 1994). In *continuous* public  
26 goods, the quality of the generated good is *linearly* dependent upon the number of people that invest in the  
27 group. Examples include donating to a charity or contributing to a social movement. In contrast, a discrete or  
28 *step-level* public good requires a *minimum* number of

investors or amount of investment in the group. Sharing the rent of a house, running a sports team, or setting up  
a Neighborhood Crime Watch scheme are a few examples of such goods.

To provide and maintain a public good, group members can decide among themselves to make voluntary  
contributions whenever they are required. But in the long run, a better strategy may be structural change  
within the group, designed to enforce a regular contribution from each group member (Messick & Brewer,  
1983; Olson, 1965; Yamagishi, 1986). A common type of structural change, particularly within small groups, is  
the appointment of a *group leader* (Van Vugt & De Cremer, 1999, 2002).

Past work has contributed much to our understanding about the conditions under which group members  
are willing to give up their decisional freedom to a leader to solve a social dilemma in their group (De Cremer,  
2000; Foddy & Crettenden, 1994; Messick et al., 1983; Rutte & Wilke, 1984, 1985; Samuelson, 1991; Samuelson  
& Messick, 1986, 1995; Samuelson, Messick, Rutte, & Wilke, 1984; Wilke, 1991). But there are still some important  
gaps in that understanding.

First, researchers have focused almost exclusively on one type of leadership, namely an autocratic style (Messick & Brewer, 1983). This has led some analysts to conclude that the only viable solution to social dilemma conflicts is the adoption of a coercive, non-democratic

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68 regime. For example, in his book *Leviathan*, the philos- 122  
 69 opher Hobbes (1651/1939) asserted that only a strong 123  
 70 central authority or leader figure can save society from 124  
 71 the ruthless competition of selfish individuals. This is 125  
 72 echoed in the work of many contemporary writers who 126  
 73 claim that social dilemma tragedies can only be prevented 127  
 74 if groups are willing to implement dictatorial solutions 128  
 75 (Arrow, 1951; Hardin, 1968; Messick & Brewer, 1983). 129

76 Second, researchers have not been very interested in 130  
 77 the consequences for the group of having a leader. There 131  
 78 seems to be an assumption that autocratic leadership 132  
 79 effectively resolves social dilemmas by forcing members 133  
 80 to invest in their group. Although this is true in situa- 134  
 81 tions where escape from a group is impossible, in many 135  
 82 situations group members not only have a choice be- 136  
 83 tween investing or not investing in a group, but also 137  
 84 between staying in the group or leaving, thereby affect- 138  
 85 ing the group's welfare and stability (cf. Ziller, 1965). 139

86 Stay/exit decisions may have important consequences 140  
 87 for a group's ability to provide public goods, particu- 141  
 88 larly step-level goods, because they require a minimum 142  
 89 number of members to contribute. Hence, effective 143  
 90 leaders must not only be able to solve the free-rider 144  
 91 problem in their groups, but also to keep a sufficient 145  
 92 number of members committed to those groups, thereby 146  
 93 preventing them from taking their resources elsewhere. 147

94 This paper extends previous research on leadership in 148  
 95 social dilemmas by investigating the consequences of 149  
 96 autocratic leadership in public good dilemmas within 150  
 97 open group settings—settings where people can move out 151  
 98 of groups if they wish. We are particularly interested in 152  
 99 the effects of autocratic versus democratic leadership 153  
 100 styles on the stay/exit decisions of group members. 154  
 101 Contrary to conventional wisdom, we believe that auto- 155  
 102 cratic leadership may not be an effective long-term solu- 156  
 103 tion to public good dilemmas, at least within open 157  
 104 groups, because autocratic leadership leads people to 158  
 105 reconsider their membership and leave the group, thereby 159  
 106 removing valuable resources from it. We also want to 160  
 107 investigate whether the predicted destabilizing influence 161  
 108 of autocratic leadership in groups is due to outcome 162  
 109 concerns among group members (lack of opportunity to 163  
 110 free-ride) or to concerns about the procedural aspects of 164  
 111 this leadership style (lack of procedural control). 165

## 112 *Leadership in public good dilemmas*

113 When group members want a leader to regulate the 166  
 114 provision of common goods, they must make decisions 167  
 115 about who to choose, whether the leader will be elected 168  
 116 or appointed, and (perhaps most importantly) how 169  
 117 much power the leader should have over the group 170  
 118 (Bass, 1990; French & Raven, 1959; Hollander, 1985;  
 119 Lewin, Lippit, & White, 1939; Van Vugt & De Cremer,  
 120 1999; White & Lippit, 1953; Yukl, 1989). The leadership  
 121 literature describes three broad power styles of leader-

ship within groups, namely autocratic, democratic, and 122  
 laissez-faire (Bass, 1990; Lewin et al., 1939; Vroom & 123  
 Yetton, 1973; Yukl, 1989). 124

Applied to public good dilemmas, *autocratic* style 125  
 leaders will do whatever they feel is necessary to provide 126  
 the common good. They decide which group members 127  
 should contribute how much without asking anyone for 128  
 input. In contrast, *democratic* style leaders will involve 129  
 group members in the decision-making process. Demo- 130  
 cratic leadership can involve either participative (shared) 131  
 or consultative decision-making (Bass, 1990; Vroom & 132  
 Yetton, 1973). A participative leader makes decisions in 133  
 collaboration with group members, often using majority 134  
 rules or similar social decision schemes, whereas a con- 135  
 sultative leader makes decisions himself, after talking 136  
 with group members about their opinions. In this re- 137  
 search, we will concentrate on the *democratic-consulta-* 138  
*tive* leadership style. Finally, a *laissez-faire* style leader 139  
 does not have or seek control over group members, so 140  
 they are free to decide for themselves what to do. A 141  
*laissez-faire* leader can, however, provide relevant in- 142  
 formation, such as the step-level point or the perfor- 143  
 mance of the group. 144

Research on social dilemmas has shown that group 145  
 members are generally unwilling to assign an autocratic 146  
 leader to deal with conflicts over the provision of public 147  
 goods or the preservation of public resources. For ex- 148  
 ample, Samuelson and Messick (1986) found that rather 149  
 than having a leader make all the decisions for them, 150  
 group members preferred to divide resources equally 151  
 among themselves to avert a resource crisis (see also 152  
 Samuelson, 1993). And Rutte and Wilke (1985) found 153  
 that when group members faced a collective resource 154  
 threat, they preferred to solve it through democratic 155  
 solutions, such as consensus or majority rules voting, 156  
 rather than through autocratic leadership. 157

Finally, Van Vugt and De Cremer (1999, Experiment 158  
 1) investigated group members' preferences for different 159  
 styles of leadership in public good situations. After 160  
 group members repeatedly failed to provide the public 161  
 good through voluntary contributions, they had an 162  
 opportunity to choose a leader to improve their group's 163  
 performance. Among a range of leaders with different 164  
 styles, an autocratic leader was preferred the least, 165  
 whereas a democratic, consultative leader was preferred 166  
 the most. Taken altogether, these findings suggest that 167  
 group members regard autocratic solutions as less de- 168  
 sirable than democratic solutions for solving the prob- 169  
 lems associated with social dilemmas. 170

## *Group stability*

Another reason why we believe that autocratic lead- 172  
 ership is not the best solution to public good dilemmas is 173  
 that this type of leadership can threaten the stability of a 174  
 group. *Group stability* refers to the ability of a group to 175

176 operate as an intact system over an extended period  
 177 (Arrow, McGrath, & Berdahl, 2000; Katz & Kahn,  
 178 1966). A primary source of instability in groups is  
 179 membership turnover (Ziller, 1965). Membership sta-  
 180 bility is affected by two separate forces, the entry of new  
 181 members into the group and the exit of current group  
 182 members (Arrow & McGrath, 1995; Moreland & Le-  
 183 vine, 1982). Because the exit of a current member (rel-  
 184 ative to the entry of a new member) is a more immediate  
 185 threat to group performance on tasks that require a  
 186 minimum number of contributors, we will focus on the  
 187 stay/exit decision in this research.

188 Stability in membership can benefit group perfor-  
 189 mance on many tasks (for a recent overview, see  
 190 Moreland, 1999). There are several advantages associ-  
 191 ated with group stability. First, group stability fosters  
 192 the commitment of individuals to their group. As a re-  
 193 sult, people are more willing to invest in the group  
 194 (Moreland & Levine, 1982). Second, it is easier to build  
 195 shared mental models (e.g., transactive memory) in  
 196 stable groups (Carley, 1991; Moreland, 1999). Third,  
 197 and most relevant to our research, membership stability  
 198 is critical when groups perform tasks that require a  
 199 minimum number of investors.

200 The exit problem has received little attention so far in  
 201 laboratory research on public good dilemmas. Tradi-  
 202 tionally, this research examines the question how co-  
 203 operation among group members emerges when they are  
 204 locked together in a social dilemma (for overviews, see  
 205 Komorita & Parks, 1994; Van Lange et al., 1992; Van  
 206 Vugt et al., 2000). In real life, however, group bound-  
 207 aries are often open and individuals can choose between  
 208 entering or not entering a group, and between staying in  
 209 or leaving a group (Ziller, 1965). For the provision and  
 210 management of public goods, an important issue is how  
 211 individuals (particularly those with a cooperative incli-  
 212 nation) can be encouraged to stay in a group when they  
 213 have the option to leave.<sup>1</sup>

214 To our knowledge, only two experiments have ex-  
 215 amined the exit strategy in small groups facing public  
 216 good dilemmas. Orbell, Schwartz-Sea, and Simmons  
 217 (1984) gave members of nine-person groups an exit  
 218 option after they had participated in a public good di-  
 219 lemma. Quite a few members chose this option (46%)  
 220 when the incentives to exit were high and group dis-  
 221 cussion was not allowed. Yamagishi (1988) also used a  
 222 public good dilemma to investigate the impact of exit  
 223 costs on stay/leave decisions in three-person groups. In

addition to differences in exiting between US and Jap- 224  
 anese participants, Yamagishi found that when exit 225  
 costs were low, high group investors were particularly 226  
 likely to leave a group (in about 40% of the trials). 227

#### *Autocratic leadership and group stability* 228

In addition to helping groups complete their tasks 229  
 and satisfy their members' needs, a third generic func- 230  
 tion of leadership is to *maintain a group as a viable on-* 231  
*going system* (Bass, 1990; Cartwright & Zander, 1953; 232  
 Hackman, 1990; Levine & Moreland, 1998; Yukl, 1989). 233  
 This is indirectly achieved by executing the first two 234  
 functions, task completion and need fulfillment, suc- 235  
 cessfully. But maintaining group stability can be the 236  
 primary objective of leadership in open groups, espe- 237  
 cially if there are attractive exit options, such as rival 238  
 groups, available (Levine, Moreland, & Ryan, 1998). 239

To maintain the viability of a group, a leader must 240  
 ensure that its members are sufficiently committed to stay 241  
 in the group. Here again the style of leadership can be 242  
 important. Open, democratic leaders, who actively in- 243  
 volve group members in the decision-making process may 244  
 be more likely to retain members than closed, autocratic 245  
 leaders. There may be distributive as well as procedural 246  
 reasons for this. From a distributive perspective, mem- 247  
 bers may be less committed to groups with an autocratic 248  
 leader, because such a leader gives them little opportunity 249  
 to free-ride on the efforts of others—recall that free-riding 250  
 is the dominant behavioral option in public good dilem- 251  
 mas (Komorita & Parks, 1994). From a procedural 252  
 perspective, members may not want to belong to auto- 253  
 cratically led groups, because they want more input into 254  
 group decision making (Tyler & Smith, 1998). 255

To our knowledge, there is no direct evidence yet 256  
 about the impact of leadership style on group stability in 257  
 social dilemmas. Several lines of research, however, 258  
 suggest that leadership style may indeed be important. 259  
 First, in one of the most famous leadership studies, 260  
 Lewin et al. (1939; White & Lippit, 1953) observed 261  
 groups of schoolboys that were led by adult teachers 262  
 who adopted either an autocratic, democratic, or laissez- 263  
 faire leadership style. Autocratically led groups were 264  
 slightly more productive than democratically led groups 265  
 in completing various group tasks, and both were more 266  
 productive than groups supervised by laissez-faire 267  
 leaders. But compared to the democratic and laissez- 268  
 faire groups, there was more discontent, hostility, and 269  
 aggression among children in the autocratically led 270  
 groups. Interestingly—and this is a lesser known find- 271  
 ing—all of the children in the democratic and laissez- 272  
 faire groups completed the study, but some of the chil- 273  
 dren in the autocratic groups dropped out before com- 274  
 pleting all their tasks (Lewin et al., 1939). 275

Second, social psychological theory and research on 276  
 organizations hints at a relationship between organiza- 277

<sup>1</sup> Formally, adding an exit-option departs from the definition of a public good dilemma (Dawes, 1980). However, in this research we are less interested in the game-theoretical properties of dilemmas than in the ecological validity of social dilemma research. Similarly, in the past researchers have added an option to vote for a leader (Messick et al., 1983), introduce a sanctioning system as well as exclude members from the group (Kerr, 1999) to the experimental paradigm.

278 tional stability and the dominant management style in  
279 an organization. Several researchers, for example, have  
280 found a negative correlation between job turnover,  
281 which can be regarded as exit behavior, and opportu-  
282 nities for workers to influence management when they  
283 experience work-related problems (Farrell, 1983; Ley,  
284 1966; Rusbult & Lowery, 1985). These results are also  
285 consistent with research on the exit-voice effect (Brock-  
286 ner, Tyler, & Cooper-Schneider, 1992; Folger, 1977;  
287 Hirschman, 1970). If voice opportunities are limited,  
288 then workers are less likely to remain in an organization.

289 These two lines of research provide some evidence for  
290 the destabilizing effect of autocratic leadership. How-  
291 ever, researchers have not explicitly addressed the im-  
292 plications of different leadership styles for the possible  
293 collapse of groups. In our research, we thus investigated  
294 the impact of leadership style on groups that always  
295 need a certain number of people to function. Our main  
296 prediction is that people are more likely to exit a group,  
297 taking their resources elsewhere, when they are led by  
298 someone with an autocratic rather than a democratic or  
299 laissez-faire style of leadership.

### 300 Experiment 1: Leadership style and group stability

301 In our first experiment, we compared the effects of  
302 autocratic, democratic, and laissez-faire leadership on  
303 small groups facing a step-level public good dilemma  
304 (Van de Kragt, Orbell, & Dawes, 1983). For reasons of  
305 experimental control, we used computer-mediated  
306 groups rather than face-to-face groups—a common  
307 procedure in social dilemma research (see, for example,  
308 Van Vugt & De Cremer, 1999; Yamagishi, 1988). There  
309 were three investment task trials, after which individuals  
310 were asked whether they wanted to stay in the same  
311 group or join a different group for a subsequent task.  
312 This was our primary dependent variable.

313 To examine the effects of leadership style, we manip-  
314 ulated the content of the messages sent by the leader to  
315 group members to simulate either an autocratic, demo-  
316 cratic, or laissez-faire style (for a similar procedure, see  
317 Van Vugt & De Cremer, 1999; Experiment 2). We hy-  
318 pothesized that exit behavior would be more prevalent in  
319 the autocratic leadership condition than in the demo-  
320 cratic (consultative) or laissez-faire leadership conditions.

### 321 Method

#### 322 Design and participants

323 Eighty-seven psychology undergraduate students (11  
324 men and 76 women) from an English University par-  
325 ticipated to fulfill their course requirements. Their ages  
326 ranged from 18 to 40 years, with an average of 21.5  
327 years. Each participant was randomly assigned to one of  
328 three experimental conditions (leadership style: auto-

cratic vs. democratic vs. laissez-faire). There were be- 329  
tween 28 and 30 participants per condition. 330

#### 331 Procedure

332 Six participants were scheduled for each session. 332  
333 When they arrived at the laboratory, they were sepa- 333  
334 rated and seated in individual cubicles, each containing 334  
335 a chair, table, and computer. All instructions were pre- 335  
336 sented via the computer. These instructions were stan- 336  
337 dardized for each participant depending upon his or her 337  
338 experimental condition. There were 15 sessions alto- 338  
339 gether, but in three of them, only five participants 339  
340 showed up. From our viewpoint, this did not matter as 340  
341 long as everyone believed that they were part of a six- 341  
342 person group. So, after the participants in these 5-per- 342  
343 son sessions were seated, they were led to believe that a 343  
344 sixth person had been delayed, but had just arrived (for 344  
345 a similar procedure, see Van Vugt & De Cremer, 2002). 345  
346 During the debriefing, none of the participants in these 346  
347 groups expressed any suspicion about this information. 347

348 *Public goods task.* Once they were seated, participants 348  
349 received detailed instructions concerning the nature of 349  
350 the task, which was described as a “group investment 350  
351 task” that resembled a variety of investment problems in 351  
352 everyday life. As an example, we used public television 352  
353 in the UK, a classic public goods dilemma (Komorita & 353  
354 Parks, 1994). Public TV can only be provided if a suf- 354  
355 ficient number of people purchase a TV-license. But, 355  
356 once it is provided, people can watch TV whether or not 356  
357 they have purchased such a license. Hence, it is attrac- 357  
358 tive not to purchase a TV-license, but if too many do so, 358  
359 the good may not be provided at all. 359

360 Next, participants then received information about 360  
361 the rules of the task and the possible outcomes for 361  
362 themselves and the other group members. They were 362  
363 told that there would be two similar tasks, each con- 363  
364 sisting of up to five trials (to avoid “endplay” effects, we 364  
365 did not specify the exact number of trials per task). Each 365  
366 group member received £3 for each trial (approximately 366  
367 \$5), an amount that they could either keep or invest in a 367  
368 collective good for the group (a monetary bonus). On 368  
369 each trial, a minimum of *four* out of *six* group members 369  
370 (two-thirds of the group) had to invest their endowment 370  
371 to achieve the bonus (an extra £5 per group member). If 371  
372 four people or more invested their endowments, then the 372  
373 bonus was provided to everyone, regardless of whether 373  
374 they made a contribution. However, if fewer than four 374  
375 people invested their endowments, then the bonus was 375  
376 not provided and those who invested lost their endow- 376  
377 ments. Participants were told that due to budgetary 377  
378 constraints, the money they earned during the experi- 378  
379 ment would not be paid out directly, but rather con- 379  
380 verted into lottery tickets for a raffle with attractive 380  
381 monetary prizes (up to £25) that would be held after the 381  
382 experiment was completed. To increase their chances of 382  
383 winning a prize, it was thus wise for them to win as 383

384 many lottery tickets as possible (for a similar procedure,  
385 see Van Vugt & De Cremer, 1999).

386 To ensure participants' understanding of the task, we  
387 administered a short quiz with questions regarding each  
388 of the four different outcome scenarios (e.g., "How  
389 much money do you earn when you invest your £3 and  
390 so do at least three others in your group?" "... when  
391 you keep your £3, but at least four others in the group  
392 invest their £3?"). The correct answers were provided as  
393 feedback on the screen, which were displayed each time  
394 the participant gave a wrong answer. Each question was  
395 repeated until the participant answered it correctly.

396 *Manipulation of leadership style.* Participants were  
397 told next that a leader would be assigned to the group  
398 during the investment task. To justify this, we explained  
399 that we were interested in studying the role of leaders in  
400 helping groups to solve investment problems. We told  
401 participants that a postgraduate student had been re-  
402 cruited to act as their leader. This person would monitor  
403 via the computer their group's performance to ensure  
404 that their group would do well.

405 The leader presented himself to participants via a  
406 standard email message. In the *autocratic* leader condi-  
407 tion, he said:

408 Hi. I will be your group leader during the tasks. In order to en-  
409 sure that you win the group bonus, I will automatically remove  
410 the start-up money from four of you. I will not consult anyone  
411 about my decision, so you will not have a say in whether you  
412 make an investment or not. Each time I will simply remove the  
413 start-up money from four members I choose to make sure your  
414 group gets the bonus. After each task the computer will let you  
415 know which group members have contributed.

416 In the *democratic leader* condition, the group leader  
417 said:

418 Hi. I will be your group leader during the tasks. In order to en-  
419 sure that you win the group bonus please let me know whether  
420 you are willing to contribute or not. I will then remove contribu-  
421 tions from four of those who have volunteered. If not enough  
422 people volunteer, however, I will have to remove the start-up  
423 money from someone who has not volunteered, just to make sure  
424 four people invest their money. After each task, the computer  
425 will let you know which group members have contributed.

426 Finally, in the *laissez-faire* condition, the group lea-  
427 der said:

428 Hi. I will be your group leader during the tasks. For each task let  
429 me know whether you are willing to contribute, and I will re-  
430 move the start-up money from those of you who have volun-  
431 teered. Hopefully, at least four people will make a contribution  
432 in each task.

433 *Investment task and feedback.* After receiving a sum-  
434 mary of the instructions, the first investment task began.  
435 It consisted of three trials. Group outcome feedback was  
436 standardized across the autocratic and democratic  
437 leadership conditions. After each trial, the leader re-

ported that four members had made an investment, so 438  
the group had won the bonus for that particular trial. 439  
The leader also identified those who made an invest- 440  
ment, whereby the participant was named in two out of 441  
three trials. This is in line with the a priori investment 442  
probability that two-third of group members were need- 443  
ed to provide the good in each trial. 444

445 After the third trial, there was suddenly a computer 445  
message from the experimenter. Participants were told 446  
that the first task was completed, and that the second 447  
task would start soon. They could either stay in the same 448  
group or join a *different* group that was working si- 449  
multaneously on the same two tasks in a different part of 450  
the building. They were told that staying would mean 451  
working under the same leader again, whereas leaving 452  
would mean working in a group with no leader. 453

454 It was made explicit that *leaving* would *harm* a 454  
group's chances of winning the bonus during the trials of 455  
the second task, because a minimum of four investors 456  
per group was still needed to win. 457

*Dependent measure* 458

459 *Stay/exit choice.* The stay/exit measure consisted of a 459  
single choice "For the second task do you want to stay 460  
in the same group or join the other group? (1 = same 461  
group, 2 = other group)." 462

*Debriefing* 463

464 After answering this question, the experiment was, in 464  
fact, terminated. Participants were led to a room where 465  
they received a thorough debriefing, including the true 466  
purpose of the research and the content of the manip- 467  
ulations. We also checked their knowledge about the 468  
experiment. None of the participants was suspicious 469  
about the authenticity of the messages they received 470  
from the leader, nor could anyone guess what our main 471  
hypothesis was. Finally, we explained that because 472  
people's earnings were affected by the experimental 473  
condition they were in, every participant would have an 474  
equal chance of winning the raffle. Winners of two £25 475  
prizes would be randomly picked from a list of all par- 476  
ticipants after the entire experiment was over. This lot- 477  
tery was later held and the prizes were paid. 478

*Results and discussion* 479

480 We used parametric as well as non-parametric tests to 480  
analyze the data from this experiment and the second 481  
experiment. In addition to significance tests, we also 482  
report the effect sizes; small, medium, or large effect sizes 483  
correspond, respectively, to  $\eta^2$ 's = .01, .06, and .15 484  
(Cohen, 1977). 485

*Manipulation check* 486

487 To examine the success of the manipulation of lead- 487  
ership style, we asked several questions at the end of the 488

experiment. First, we checked whether participants recalled the leadership information correctly: “What was the procedure for investing in the previous trials?” (1 = the leader decided which one of us contributed without consulting us, 2 = the leader consulted us about whether we wished to contribute, and 3 = we could decide for ourselves whether we wanted to contribute”). All participants correctly recalled this information.

We also asked participants to rate their agreement (1 = strongly disagree, 5 = strongly agree) with statements describing the dominance of the leader’s style: “During the task the leader made me feel redundant” and “I felt my freedom was being threatened by the leader.” Because these ratings were highly correlated, they were averaged to form a single scale ( $\alpha = 0.72$ ). There was an overall effect of leadership style on the scale score,  $F(2, 84) = 9.40$ ,  $p < .001$  ( $\eta^2 = .18$ ). Post hoc comparisons using Tukey’s HSD method revealed that members of autocratically led groups found the leader more dominant ( $M = 3.83$ ,  $SD = 1.59$ ) than did members of democratically led ( $M = 3.37$ ,  $SD = 1.51$ ;  $p < .01$ ), and laissez-faire led groups ( $M = 2.28$ ,  $SD = 1.08$ ;  $p < .001$ ). Also, the democratic leader was rated as more dominant than the laissez-faire leader ( $p < .01$ ). Furthermore, the means in the autocratic,  $t(29) < 1$ , and democratic conditions,  $t(27) = 1.34$ , *ns*, did not differ significantly from the scale midpoint (3), whereas the mean in the laissez-faire condition did,  $t(28) = -5.71$ ,  $p < .01$ .

Because these differences were in the expected direction, our manipulation of leadership style seemed to be successful.

### Stay/exit choice

The percentages of participants making a stay/exit choice across the three-leadership conditions were compared in a crosstabs analysis.

The exit percentage across the entire sample was 17.2%. There were no gender differences in stay/exit choices,  $\chi^2(1, N = 87) < 1$  ( $\eta^2 = .001$ ).

A subsequent analysis across the three conditions showed a statistically significant association between exit and leadership style,  $\chi^2(2, N = 87) = 12.64$ ,  $p < .001$  ( $\eta^2 = .14$ ).<sup>2</sup> Our main hypothesis was that exiting would occur more often in the autocratic leadership condition than in the other two leadership conditions. To test this hypothesis, we performed three planned comparisons, one contrasting the autocratic condition

with the democratic and laissez-faire conditions combined, one contrasting the autocratic and democratic conditions, and one contrasting the democratic and laissez-faire conditions. In support of our hypothesis, the first contrast was significant—a much greater percentage of members chose the exit option in the autocratic condition (36.7%; 11 out of 30 members) than in the other conditions combined (7%; 4 out of 57 members),  $\chi^2(1) = 11.59$ ,  $p < .001$  ( $\eta^2 = .14$ ). The contrast between the autocratic (36.7%) and democratic conditions (11%; 3 out of 28 members) was also significant,  $\chi^2(1) = 5.33$ ,  $p < .03$  ( $\eta^2 = .09$ ). Finally, there was no significant difference between the democratic (11%) and laissez-faire conditions (3.4%; 1 out of 29 members),  $\chi^2(1, n \leq 57) < 1$  ( $\eta^2 = .02$ ).

The observed levels of exiting, if translated into real group decisions, would have had implications for the autocratically led groups only. On average, these groups would have lost more than one-third of their members (36.7%), a little more than two members on average per group of six. Because each group required at least four members (all contributors) to reach the step-level of the good, a considerable number of autocratically led groups thus would have failed to win the bonus on the second task.

### Experiment 2: Why does leadership style affect group stability?

Experiment 1 was the first demonstration of an effect of leadership style on group stability. We wanted to replicate this finding in a second experiment and investigate possible explanations for the destabilizing effect of autocratic leadership. We used a similar paradigm as in Experiment 1, but with two modifications. First, the number of trials per investment task was extended from 3 to 8 to give participants more opportunities to interact with and form impressions of the group leader. The second modification concerned the exit option. In Experiment 2, participants knew from the start that there was another group working elsewhere in the laboratory. We believed that this information would help participants to make a stay/exit decision later on in the experiment. Hence, before the first investment task began, we told the six members of each group that we would randomly form two groups of three members each. To maintain comparability between the two experiments, the size of the good and the provision point were exactly the same as before (a £5 bonus per member if two-third of the group members invested).

Individuals were (ostensibly) randomly assigned to one of the two smaller groups at the beginning of the experiment. One of those groups had a leader assigned to it. In fact, participants were always “assigned” to the group with the leader. As in Experiment 1, individuals

<sup>2</sup> The individual rather than the group was the unit of analysis in these experiments. This seemed justified because there was no real interaction among the six participants in each group session. Nevertheless, we checked (see Kenny, Kashy, & Bolger, 1998) for possible non-independence effects by including group ( $n = 15$ ) as a factor in the analysis. There was no effect for this factor,  $\chi^2(14, N = 87) = 13.65$ ,  $p = .48$  ( $\eta^2 = .02$ ).

589 were given an opportunity to switch groups at the end of  
590 the first investment task

591 The main objective of Experiment 2 was to search for  
592 a viable explanation for the effect of leadership style on  
593 group stability. We thought that the influence of an  
594 autocratic leadership style could be due to either the  
595 distributive (outcome) or the procedural aspects of such  
596 leadership. According to distributive theories of lead-  
597 ership (Bass, 1990; Hollander, 1985; Thibaut & Kelley,  
598 1959), leaders are primarily evaluated in terms of the  
599 favorability and fairness of outcomes that they produce  
600 for group members. In public good dilemmas, the best  
601 possible individual outcome is free-riding (Komorita &  
602 Parks, 1994), but an autocratic leader could well prevent  
603 people from receiving that outcome, unlike a democratic  
604 or laissez-faire leader, who would give people some deci-  
605 sional freedom. From a distributive viewpoint, group  
606 members should thus be more keen to leave an auto-  
607 cratically led group, because they would receive (or ex-  
608 pect to receive) unfavorable personal outcomes. We will  
609 refer to this as the *distributive* hypothesis.

610 Alternatively, there may be *procedural* reasons why  
611 group members want to exit an autocratically led group  
612 (Thibaut & Walker, 1975; Tyler & Smith, 1998). Under  
613 autocratic leadership, group members have neither di-  
614 rect (decision) control nor indirect (process) control over  
615 the decision-making process. Autocratic leaders do not  
616 allow members to have input into their decisions, nor do  
617 they consult them before they make a decision. Con-  
618 versely, democratic leaders provide members with con-  
619 siderable process control (consultative leaders) and  
620 some decision control (participative leaders). Finally,  
621 laissez-faire leaders provide members with a lot of both  
622 decision and process control. Researchers have consis-  
623 tently shown the importance of procedural issues in the  
624 endorsement of leadership (for a recent overview, see  
625 Tyler & Smith, 1998). Some studies have shown that the  
626 quality of procedures can be more important than the  
627 quality of outcomes in that endorsement (e.g., Tyler,  
628 2000). This leads to an alternative prediction regarding  
629 autocratic leadership as a destabilizing force in public  
630 goods: Group members may exit groups with automatic  
631 leaders out of frustration with the procedural aspects of  
632 that leadership style. We will refer to this as the *proce-*  
633 *dural* hypothesis.

634 It is also possible that distributive and procedural  
635 factors combine to produce the destabilizing influence of  
636 autocratic leadership on groups during public good dilemmas  
637 (Brockner & Wiesenfeld, 1996). Perhaps group  
638 members are more keen to exit an autocratically led  
639 group when they also receive unfavorable personal  
640 outcomes. However, they may be encouraged to stay  
641 when those outcomes are more favorable. We shall refer  
642 to this as the *interaction* hypothesis.

643 To explore these issues, we added an extra factor to  
644 our paradigm. Participants were supervised by an au-

645 tocratic or democratic (consultative) leader, and their  
646 endowment was used either very frequently (low out-  
647 come favorability) or very rarely (high outcome favor-  
648 ability) by the leader during the investment task. If the  
649 distributive hypothesis is correct, then more people  
650 should exit their group in the low than in the high  
651 outcome favorability condition, and this effect should be  
652 independent of leadership style. In contrast, if the pro-  
653 cedural hypothesis is correct, then more people should  
654 exit their group under autocratic leadership than under  
655 democratic leadership, and this effect should be inde-  
656 pendent of outcome favorability. Finally, the interaction  
657 hypothesis suggests that outcome favorability should  
658 have a greater influence on stay/exit decisions under an  
659 autocratic leader (with unfavorable procedures) than  
660 under a democratic leader (with favorable procedures).  
661 To further explore these issues, we also asked group  
662 members after the experiment about their reasons for  
663 staying or exiting.

664 In Experiment 2, the laissez-faire leadership style was  
665 used as a control condition, because it was impossible to  
666 manipulate outcome favorability in this condition (ev-  
667 eryone is free to decide whether they want to invest or  
668 not when the group has a laissez-faire leader). Further-  
669 more, we introduced a design improvement in Exper-  
670 iment 2. To enhance comparability among the leadership  
671 conditions, we gave the same bogus outcome feedback in  
672 the laissez-faire condition as in the democratic and au-  
673 tocratic conditions—on every trial, every group reached  
674 the level of contributions needed to win the bonus.

*Method* 675

*Design and participants* 676

677 One hundred and twenty six undergraduate students  
678 (97 women and 29 men) from an English University  
679 participated to fulfill their course requirements. Their  
680 ages ranged from 18 to 45, with an average of 21.2 years.  
681 Each participant was randomly assigned to one of four  
682 experimental conditions, following a 2 (leadership style:  
683 autocratic vs. democratic) by 2 (outcome favorability:  
684 high vs. low) design. In addition, we added a fifth,  
685 laissez-faire leadership style condition to the design.  
686 Each of the conditions contained between 24 and 26  
687 participants.

*Procedure* 688

689 Twenty-one group sessions were run. The procedures  
690 were similar to those used in Experiment 1, with a few  
691 exceptions. Before the first task, each participant was  
692 assigned to one of two three-person groups, A or B, and  
693 told that a leader would be assigned at random to one of  
694 the groups. In reality, every participant was assigned to  
695 group A, which always had the leader.

696 Next, participants were told that they would be  
697 performing two investment tasks within their group,

698 each consisting of about 10 trials. The first task ac-  
699 tually consisted of eight trials. On each trial, all group  
700 members received an endowment of £3. To win the  
701 bonus of £5 per member, a minimum of two out of  
702 three group members had to invest their endowments.  
703 As in Experiment 1, participants were told that they  
704 would not actually receive the money they won.  
705 Instead, that money would determine the number  
706 of lottery tickets they received for a raffle (with  
707 various cash prizes), to be held at the end of the  
708 experiment.

709 *Manipulation of leadership style.* The leadership style  
710 manipulation was the same as the one employed before.  
711 Participants had a leader who (a) invested the endow-  
712 ments from two out of three group members, without  
713 any form of consultation about who would make those  
714 investments (autocratic condition), or (b) consulted with  
715 members about who would make investments (demo-  
716 cratic condition), or (c) left it up to members to decide  
717 whether they wished to invest or not (*laissez-faire* con-  
718 dition). The same messages that we used in Experiment  
719 1 were used again.

720 *Manipulation of outcome favorability.* Across all  
721 three leadership conditions, *group* outcome feedback  
722 was standardized—the group always won the bonus.  
723 In the autocratic and democratic conditions, however,  
724 *individual* outcome feedback was manipulated. This  
725 new factor was crossed with the two leadership con-  
726 ditions. In the *low* outcome favorability condition,  
727 each participant's endowment of £3 was used in six  
728 out of eight trials by the leader, which exceeds the  
729 probability of being selected by chance. In contrast, in  
730 the *high* outcome favorability condition, each partici-  
731 pant's endowment was used in just two out of eight  
732 trials, which is well below the probability of being  
733 selected by chance. Thus, participants were individu-  
734 ally much better off (four times £3 equals £12) in the  
735 high outcome favorability condition (expected payoff:  
736 £34) than in the low outcome favorability condition  
737 (expected payoff: £22). In neither of these conditions  
738 did the leader justify his or her selection of endow-  
739 ments. We felt that any justification might influence  
740 stay/exit decisions in an unpredictable way. For ex-  
741 ample, if the leader said that the selection of endow-  
742 ments was due to chance or to effort, then some  
743 people might not have believed the feedback (Bies &  
744 Shapiro, 1988).

745 After the first task was completed, participants re-  
746 ceived an email message from the experimenter. They  
747 were told that they could either stay in group A or join  
748 group B for the second task, which both groups would  
749 be performing at the same time. Staying would mean  
750 working under the same leader, whereas leaving would  
751 mean working in a leaderless group. As in Experiment 1,  
752 we made the consequences of exiting a group clear. By  
753 *leaving*, participants would *harm* a group's chances of

winning the bonus, because a minimum of two con- 754  
tributors per group was still needed to win. 755

#### 756 *Dependent measures*

757 *Stay/exit choice.* The stay/exit measure consisted of a  
758 single choice: "For the forthcoming task do you want to  
759 stay in this group or move to the other group (1 = stay,  
760 2 = move)?"

761 *Reasons for staying vs. exiting.* After they made this  
762 choice, we asked participants to rate their agreement  
763 (1 = strongly disagree, 7 = strongly agree) with eight  
764 reasons for why they chose to stay or exit the group.  
765 Four statements addressed satisfaction with the *dis-*  
766 *tributive* aspects of the leadership styles: "I chose this  
767 option because I was satisfied with the outcomes I re-  
768 ceived from the leader," "I considered the outcomes I  
769 received to be fair," "The leader harmed my personal  
770 interests," (reversely coded), and "This leader helped  
771 me to increase my income." Another four statements  
772 addressed satisfaction with the *procedural* aspects of the  
773 leadership styles (adapted from Tyler & Lind, 1992): "I  
774 was able to influence the decisions of the leader," "This  
775 leader acted in a procedurally fair way," "The leader  
776 treated us with respect," and "The leader was honest  
777 and trustworthy."

#### 778 *Debriefing*

779 The debriefing procedure was the same as in Exper-  
780 iment 1. Again, we found no evidence that participants  
781 were suspicious about the authenticity of the email  
782 messages they received from the leader, and no one  
783 could guess our research hypothesis. The same lottery  
784 procedures used in the first experiment were again de-  
785 scribed to participants and later used.

#### 786 *Results and discussion*

##### 787 *Manipulation checks*

788 *Leadership style.* To examine the success of the ma-  
789 nipulation of leadership style, we again asked partici-  
790 pants: "What was the procedure for making investments  
791 in the previous task?" (1 = the leader decided which one  
792 of us contributed without consulting us, 2 = the leader  
793 consulted us about whether we wished to contribute,  
794 and 3 = we could decide). All 126 participants recalled  
795 this information correctly.

796 As before, we also asked participants to rate their  
797 opinion (1 = not at all and 7 = extremely so) about  
798 statements describing the leadership style: "To what  
799 extent did the group leader make you feel redundant?"  
800 "To what extent did the leader decide what should be  
801 done and how it should be done?" "To what extent  
802 did the leader allowed group members complete free-  
803 dom in their decisions" (reversely coded), and "To  
804 what extent did you find the leader was bossy or  
805 dominating."



806 These scores were averaged to create a single domi-  
 807 nance scale ( $\alpha = 0.80$ ), and subjected to a one-way  
 808 ANOVA involving the three leadership conditions  
 809 (collapsing across the two outcome favorability condi-  
 810 tions). This test was significant,  $F(2, 123) = 90.01$ ,  
 811  $p < .001$  ( $\eta^2 = .32$ ). Post hoc comparisons using Tu-  
 812 key's HSD method revealed that the autocratic leader  
 813 ( $M = 5.86$ ,  $SD = 0.98$ ) was indeed considered to be  
 814 more dominant than either the democratic ( $M = 4.04$ ,  
 815  $SD = 1.06$ ;  $p < .001$ ) or the laissez-faire leader  
 816 ( $M = 2.75$ ,  $SD = 0.95$ ;  $p < .001$ ). The democratic and  
 817 laissez-faire leaders also differed significantly from each  
 818 other ( $p < .001$ ). Finally, as expected, the autocratic,  
 819  $t(49) = 13.35$ ,  $p < .001$ , and laissez-faire leaders' ratings,  
 820  $t(24) = -6.60$ ,  $p < .001$ , differed significantly from the  
 821 midpoint of the judgment scale (4), whereas the demo-  
 822 cratic leader's ratings did not,  $t(50) < 1$ .

823 Finally, we conducted a 2 (leadership style: autocratic  
 824 vs. democratic) by 2 (outcome favorability: high vs. low)  
 825 ANOVA to see if leader ratings were influenced by the  
 826 favorability of outcomes. This analysis revealed a sig-  
 827 nificant main effect for Leadership Style,  $F(1, 97) =$   
 828  $68.27$ ,  $p < .001$  ( $\eta^2 = .17$ ). But the Outcome Favor-  
 829 ability main effect and the Leadership Style  $\times$  Outcome  
 830 Favorability interaction were not significant (both  
 831  $F$ 's  $< 1$ ; both  $\eta^2$ 's = .001). Thus, it appears that the  
 832 leadership manipulation was indeed successful.

833 *Outcome favorability.* We asked participants how  
 834 many times their endowments were used by the leader.  
 835 In the high and low outcome favorability conditions, all  
 836 participants recalled this information correctly (de-  
 837 pending upon the condition, the correct answer was in  
 838 either "two" or "six out of eight trials").

### 839 *Stay/exit choice*

840 The exit percentage across the sample was 25.4%. As  
 841 in Experiment 1, there were no gender differences in this  
 842 behavior.

843 The percentages of participants making a stay/exit  
 844 choice in each of the three leadership conditions (col-  
 845 lapsed across the two outcome favorability-conditions)  
 846 were compared in a crosstabs analysis, as in Experiment 1.  
 847 This analysis showed a statistically significant association  
 848 between leadership style and exit,  $\chi^2(2, N = 126) =$   
 849  $9.61$ ,  $p < .01$  ( $\eta^2 = .08$ ).<sup>3</sup> Again, we conducted three  
 850 planned comparisons. The first comparison contrasted  
 851 the autocratic condition with the other two leadership  
 852 conditions. As in Experiment 1, this contrast was signifi-  
 853 cant. A much greater percentage of members chose the  
 854 exit option (40%; 20 out of 50 members) in the autocratic

855 condition than in the other two conditions combined 855  
 856 (15.8%; 12 out of 76 members),  $\chi^2(1, N = 126) = 9.33$ , 856  
 857  $p < .01$  ( $\eta^2 = .32$ ). The contrast between the autocratic 857  
 858 (40%) and democratic conditions (17.6%; 9 out of 51 858  
 859 members) was also significant,  $\chi^2(1, N = 101) = 6.16$ , 859  
 860  $p < .02$  ( $\eta^2 = .06$ ). Finally, there was no significant dif- 860  
 861 ference between the democratic and laissez-faire condi- 861  
 862 tions (17.6% and 12%; 3 out of 25 members), 862  
 863  $\chi^2(1, n = 76) < 1$  ( $\eta^2 = .005$ ). 863

864 As in Experiment 1, the observed levels of exiting, if 864  
 865 extrapolated to real groups, would have had implica- 865  
 866 tions for groups with autocratic leaders only. On aver- 866  
 867 age, these groups would have lost more than one 867  
 868 member per group of three (40% exit). Many of these 868  
 869 groups thus would have failed to win the bonus on the 869  
 870 second task, because each group needed contributions 870  
 871 from at least two members to win. 871

872 Can the destabilizing influence of autocratic leaders 872  
 873 be attributed to the distributive or the procedural as- 873  
 874 pects of that leadership style (or maybe to a combi- 874  
 875 nation of those factors)? A logistic regression analysis 875  
 876 was used to study the combined impact of leadership 876  
 877 style (autocratic vs. democratic) and outcome favor- 877  
 878 ability (low vs. high) on participants' stay/exit choices. 878  
 879 According to the distributive hypothesis, we would 879  
 880 expect only a main effect of outcome favorability: 880  
 881 Members are more likely to exit when the outcomes 881  
 882 associated with a group leader are personally unfavor- 882  
 883 able, regardless of that leader's style. In contrast, 883  
 884 the procedural hypothesis would predict a main effect 884  
 885 of leadership style, independent of outcome favorabil- 885  
 886 ity. Finally, the interaction hypothesis would predict 886  
 887 an interaction between leadership style and outcome 887  
 888 favorability. 888

889 We found a marginally significant main effect for 889  
 890 Outcome Favorability,  $\chi^2(1) = 3.37$ ,  $p < .07$  ( $\eta^2 = .03$ ). 890  
 891 As expected, more people exited when outcomes were 891  
 892 unfavorable (36.5%) than when outcomes were favor- 892  
 893 able (20.4%). There was also a significant main effect 893  
 894 for Leadership Style,  $\chi^2(1, n = 101) = 6.40$ ,  $p < .015$  894  
 895 ( $\eta^2 = .06$ ). As noted earlier, more people exited in the 895  
 896 autocratic condition (40%) than in the democratic con- 896  
 897 dition (17.6%). Finally, the Leadership Style  $\times$  Outcome 897  
 898 Favorability interaction was not significant,  $\chi^2(1) < 1$  898  
 899 ( $\eta^2 = .001$ ). Thus, the effect of leadership style was not 899  
 900 dependent upon whether group members received fa- 900  
 901 vorable or unfavorable personal outcomes from the 901  
 902 group leader. 902

### 903 *Reasons for staying versus exiting*

904 We also investigated the reasons for group members' 904  
 905 decisions to stay or leave by analyzing their ratings of 905  
 906 the eight reasons described earlier. These were subdiv- 906  
 907 ided into two sets of four reasons each, namely distri- 907  
 908 butive reasons and procedural reasons. We averaged 908  
 909 the responses to each set of four reasons to create two 909

<sup>3</sup> As in Experiment 1, we checked for possible non-independence by including group ( $n = 21$ ) as a factor in the analysis. Again, there was no effect for this factor,  $\chi^2(20, N = 126) = 19.08$ ,  $p = .52$  ( $\eta^2 = .01$ ), suggesting that there was no influence of the particular group session that participants attended.

910 separate scales, *outcome satisfaction* and *procedural*  
911 *satisfaction*. Both the outcome and procedural satisfac-  
912 tion scales were internally consistent (respective  
913  $\alpha$ 's = 0.81 and 0.77) and the interscale correlation was  
914 modest ( $r = .31$ ), albeit significant ( $p < .001$ ).

915 There were clear differences in outcome and proce-  
916 dural satisfaction depending on whether group members  
917 decided to exit the group or not,  $F$ 's(1, 124) = 24.72 and  
918 23.08, both  $p$ 's < .001 ( $\eta^2$ 's = .20 and .17). Exiters were  
919 less satisfied than stayers with the outcomes ( $M$ 's = 4.05  
920 vs. 5.10,  $SD$ 's = 1.10 and 1.02) and procedures  
921 ( $M$ 's = 2.91 vs. 4.34,  $SD$ 's = 1.44 and 1.46) associated  
922 with their leaders.

923 Scores on the satisfaction scales were also analyzed in  
924 separate 2 (leadership style: autocratic vs. democratic)  
925 by 2 (outcome favorability: high vs. low) ANOVAs. For  
926 outcome satisfaction, we found only a significant main  
927 effect for Outcome Favorability,  $F$ (1, 97) = 12.05,  $p$  <  
928 .001 ( $\eta^2 = .11$ ), but no Leadership Style main effect,  
929  $F$ 's(1, 97) < 1 ( $\eta^2$ 's < .01) and no Leadership Style  $\times$   
930 Outcome Favorability interaction,  $F$ 's(1, 97) < 1  
931 ( $\eta^2$ 's < .01). Group members were more dissatisfied  
932 when their outcomes were unfavorable ( $M = 4.56$ ,  
933  $SD = 1.12$ ) rather than favorable ( $M = 5.30$ ,  $SD =$   
934 0.99), although in both conditions, satisfaction was  
935 reasonably high (compared to the scale midpoint;  
936  $t$ 's(51, 48) = 3.61 and 9.19, both  $p$ 's < .01).

937 For procedural satisfaction, only the main effect of  
938 Leadership Style was significant,  $F$ (1, 97) = 24.16,  $p$  <  
939 .001 ( $\eta^2 = .20$ ). Group members were more dissatisfied  
940 with procedures in the autocratic leadership condition  
941 ( $M = 3.01$ ,  $SD = 1.09$ ) than in the democratic leader-  
942 ship condition ( $M = 4.08$ ,  $SD = 1.17$ ). Only the first  
943 mean differed significantly from the scale midpoint,  
944  $t$ (49) = -6.42,  $p$  < .001. There was no main effect for  
945 Outcome Favorability,  $F$ (1, 97) < 1 ( $\eta^2 < .01$ ), and no  
946 Leadership Style  $\times$  Outcome Favorability interaction,  
947  $F$ 's(1, 97) < 1 ( $\eta^2 < .01$ ).

948 Finally, we performed an analysis to see whether  
949 procedural satisfaction would mediate the effects of  
950 leadership style on stay/exit choices. This was a logistic  
951 regression with leadership style and outcome favorabil-  
952 ity as predictors and procedural satisfaction as the co-  
953 variate. This analysis revealed a significant effect of  
954 procedural satisfaction on stay/exit decisions,  $\chi^2$ (1) =  
955 13.84,  $p$  < .001, but the main effect of leadership style  
956 was no longer significant,  $\chi^2$ (1) = 0.70,  $p = .42$  (in the  
957 original analysis:  $\chi^2$ (1) = 6.40,  $p < .015$ ), whereas the  
958 outcome favorability effect,  $\chi^2$ (1) = 2.32, *ns* (in the ori-  
959 ginal analysis:  $\chi^2$ (1) = 3.37,  $p < .07$ ) and the interaction  
960 between leadership style and outcome favorability,  
961  $\chi^2$ (1) < 1, remained virtually the same. These results are  
962 consistent with the idea that procedural concerns under-  
963 lie the effects of leadership style, although they should  
964 be interpreted with caution, given that the reasons were  
965 rated after the stay/exit choices were made.

## General discussion

966

967 Autocratic leadership is regarded by many analysts as  
968 the most efficient solution to group conflicts involving the  
969 distribution of scarce resources or the provision of public  
970 goods (see Hardin, 1968; Hobbes, 1651/1939; Messick &  
971 Brewer, 1983; Olson, 1965; Yamagishi, 1986). The aim of  
972 our research was to challenge this view by studying the  
973 longer-term consequences of an autocratic style of lead-  
974 ership. We hypothesized that autocratic leaders would  
975 threaten group stability by provoking members to exit  
976 the group, thus removing vital resources from it.

977 Individuals worked together in small, computer-med-  
978 iated groups on a step-level public good task under the  
979 supervision of either an autocratic, democratic, or laissez-  
980 faire leader. In the autocratic and democratic conditions,  
981 participants received bogus success feedback, whereas in  
982 the laissez-faire condition either bogus success feedback  
983 (Experiment 2) or no outcome feedback (Experiment 1)  
984 was given. After engaging in an investment task, each  
985 group member was given an opportunity to leave the  
986 group and join a different group for a subsequent task.

987 Perhaps because their groups were successful, more  
988 people choose to stay in their groups, rather than leave.  
989 But in both experiments, just as we predicted, people in  
990 the autocratic conditions were more likely to choose the  
991 exit option than were people in the other leadership  
992 conditions. In fact, the proportion of exiters in the au-  
993 tocratic condition was so high that many groups would  
994 have failed, because they lost the critical number of  
995 group members needed to produce the good. These  
996 findings show that autocratic leadership is not a viable  
997 solution to the provision and maintenance of step-level  
998 public goods, at least in groups with permeable  
999 boundaries (Ziller, 1965).

### *Autocratic leadership: A threat to group stability*

1000

1001 Why does leadership style affect group stability? In  
1002 Experiment 2, we tested a distributive versus procedural  
1003 explanation for the destabilizing influence of autocratic  
1004 leadership. We found that when group members re-  
1005 ceived favorable personal outcomes from their leader,  
1006 they were less likely to exit than when their outcomes  
1007 were unfavorable. Although this effect was only marginally  
1008 significant, it shows that group stability is, at  
1009 least partly influenced by the capability of leaders to  
1010 provide favorable outcomes for group members.

1011 That is not the whole story, however, because the  
1012 influence of leadership style on group members' stay/exit  
1013 choices did not interact with the favorability of out-  
1014 comes, suggesting that other factors affected how  
1015 members responded to an autocratic leader. Analyses of  
1016 the reasons that members gave for their stay/exit choices  
1017 were consistent with a procedural explanation for the  
1018 destabilizing influence of autocratic leadership: Under

1019 an autocratic leader, group members were unhappy  
1020 about the amount of control they could exercise over the  
1021 decision-making process.

1022 This procedural account reflects the leadership litera-  
1023 ture, which argues that the primary difference between  
1024 autocratic and democratic (consultative) leadership lies in  
1025 the amount of control that group members have over the  
1026 decision-making process (Bass, 1990; Yukl, 1989). Re-  
1027 searchers have found that process control is often more  
1028 important for the endorsement of leadership than deci-  
1029 sion control, and that process control is valued even when  
1030 it does not influence decision control (Tyler, Rasinski, &  
1031 Spodick, 1985). The procedural explanation is also con-  
1032 sistent with theoretical work on the exit-voice hypothesis  
1033 (Hirschman, 1970), which suggests that there is a trade-off  
1034 in the use of exit and voice among dissatisfied group  
1035 members. If opportunities to voice their concerns are  
1036 lacking, then group members will resort to exit, and if exit  
1037 opportunities are absent, then they will resort to voice.

1038 Our experiments revealed no systematic difference in  
1039 exit behaviors between the democratic and laissez-faire  
1040 leadership conditions. Group members had more deci-  
1041 sion control under a laissez-faire leader than under a  
1042 democratic leader, but this did not produce a different  
1043 exit rate. This suggests again that group members were  
1044 primarily focused on the procedural rather than the  
1045 distributive qualities of different leadership styles.

1046 Two alternative motives may underlie the importance  
1047 of procedural concerns in reactions to different leadership  
1048 styles (Tyler & Smith, 1998), and these need to be explored  
1049 in future research. First, based on a notion of extended  
1050 self-interest, group members may prefer to stay in a group  
1051 with a democratic rather than autocratic leader, because  
1052 having some input into the decision-making process may  
1053 lead to better personal outcomes in the long-run than  
1054 having no input at all (Thibaut & Walker, 1975). Second,  
1055 the group-value model (Tyler & Lind, 1992) should be  
1056 considered. Inspired by social identity theory (Tajfel &  
1057 Turner, 1978), this model argues that a leadership style  
1058 communicates important relational information to the  
1059 group. In contrast to an autocratic style, a democratic  
1060 style leader conveys to group members that their input is  
1061 appreciated, and that they are respected members of their  
1062 group. People may thus believe that group membership is  
1063 more worthwhile under a democratic rather than an au-  
1064 tocratic leader whether or not they receive favorable  
1065 personal outcomes. Future research should make an ef-  
1066 fort to learn which of these two motives accounts for the  
1067 destabilizing influence of autocratic leadership style,  
1068 perhaps by manipulating members' identification with  
1069 their group (Van Vugt & De Cremer, 1999).

#### 1070 *Strengths, limitations, and implications*

1071 Before closing we wish to note some limitations and a  
1072 strength of our research. An apparent limitation of our

1073 research involves the bogus success feedback that par-  
1074 ticipants received about the provision of the good. In the  
1075 autocratic and democratic conditions, as well as the  
1076 laissez-faire condition in Experiment 2, every group was  
1077 successful at providing the good. This may explain why  
1078 more group members chose to stay in their group than  
1079 exit. But, the fact that exiting occurred more frequently  
1080 under autocratic leaders, even when they were successful  
1081 at producing the good, illustrates the strong resistance  
1082 against this leadership style. An aversion to autocratic  
1083 leadership has also been found in other studies (Nielsen  
1084 & Miller, 1997; Peterson, 1997; Rutte & Wilke, 1985;  
1085 Samuelson, 1993; Van Vugt & De Cremer, 1999). For  
1086 example, in a group decision making study, Nielsen and  
1087 Miller (1997) found that groups that began with a dic-  
1088 tatorial decision rule nearly always reverted to a dem-  
1089 ocratic rule, regardless of how well or poorly they were  
1090 performing. However, we should be careful in assuming  
1091 that the resistance against autocratic leadership is uni-  
1092 versal, because most research on leadership (including  
1093 ours) has been conducted with samples from Western  
1094 democratic societies (cf. Bass, 1990).

1095 A second limitation involves our manipulation of  
1096 leadership style. Recall that the leader in our experi-  
1097 ments was somebody from outside the group who was  
1098 assigned to lead on an unclear basis, rather than being  
1099 elected by group members or appointed on the basis of  
1100 particular leadership skills. Leaders are presumably  
1101 more legitimate sources of influence under the latter  
1102 conditions (Hollander & Julian, 1970; Van Vugt & De  
1103 Cremer, 1999). Fewer members might have exited the  
1104 autocratically led groups if their leaders had been elected  
1105 or appointed on merit.

1106 Furthermore, based upon the leadership literature  
1107 (Bass, 1990; Cartwright & Zander, 1953; Lewin et al.,  
1108 1939; Yukl, 1989), we chose to compare three different  
1109 leadership styles, two of which were fairly extreme (au-  
1110 tocratic and laissez-faire styles) and a third (a democ-  
1111 ratic style) that tended more towards the autocratic  
1112 than the laissez-faire style. In natural groups, leaders  
1113 may adopt a more flexible leadership style, sometimes  
1114 open and democratic and at other times more distant  
1115 and authoritarian. Further research should examine the  
1116 impact of having a leader with a hybrid leadership style  
1117 on exit behaviors, using both laboratory groups and  
1118 natural groups.

1119 A final limitation concerns our operationalization of  
1120 group stability. We focused exclusively on the effects of  
1121 members exiting their groups. We did so because stay/  
1122 exit decisions have an immediate impact on group per-  
1123 formance in step-level tasks. However, it would also be  
1124 interesting to explore the role of leadership style in the  
1125 recruitment of newcomers to groups (cf. Orbell &  
1126 Dawes, 1993). It may be that autocratic leadership is a  
1127 "double whammy" for groups, because autocratic  
1128 leaders are poor at both retaining members and at

tracting new members to replace them. Groups led by such persons may thus be very unstable, even more so than we have shown here.

A strength of our research is its focus on membership stability within a social dilemma context. Social dilemma research has largely ignored membership dynamics by studying cooperation within closed groups only (for exceptions, see Orbell et al., 1984; Yamagishi, 1988). Most natural groups, however, are open systems involved in continuous exchanges with their environment. These groups must try to preserve some degree of stability to survive (Arrow et al., 2000). Our research indicates that the presence of an attractive rival group can threaten the group's existence (cf. Levine et al., 1998). The use of a step-level task, which requires a minimum number of contributors, enabled us to demonstrate this convincingly.

A final issue concerns some implications of our research for public good dilemmas in the real world. In light of our findings, we believe that an autocratic style of leadership is not a viable long-term solution to social dilemmas, at least in open group settings. An autocratic leader in an open group may not be able to secure the welfare of the group in the long run, because group members will be tempted to leave the group. To ensure that there are always enough members, such a leader could decide to close the boundaries of the group, either psychologically via threats and sanctions (Kerr, 1999), or even physically (like the Berlin Wall; Hirschman, 1970). Yet these practices may not be feasible or socially desirable among groups operating within Western democratic traditions. To preserve group stability, an autocratic leader may thus be forced to give group members input into the decision-making process, perhaps by adopting a democratic or laissez-faire leadership style.

#### 1165 Uncited references

1166 Baron and Kenny (1986), Lind, Kanfer, and Earley  
1167 (1990).

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